



Pasco-Hernando Community College

**OFFICE OF INSTITUTIONAL RESEARCH AND ASSESSMENT
REPORT**

North Campus Student Survey

July 21, 2010

INTRODUCTION

The North Campus Student Survey was administered to students in the spring semester of 2010. The purpose of the survey is to collect information to gain insight into the student experience at PHCC's North Campus. Specifically, the survey questions covered topics of academics, support/facilities, campus life, and course availability at PHCC's North Campus.

METHODOLOGY

Surveys were supplied to selected classes to be completed by hand. A total of 84 packets were delivered to classroom instructors. A total of 884 surveys were completed. Only one class did not return its surveys. The survey contained a variety of open and closed ended questions, all of which are displayed in the body of this report. Responses to open ended questions have been reviewed, edited, and categorized. In the event that parts of a comment fit into different categories, the comments were split to allow such categorization. Not all survey respondents answered each question. The North Campus Provost and his staff were responsible for survey development and administration, and the Office of Institutional Research and Assessment was responsible for data analysis and reporting.

SUMMARY OF RESULTS

STRENGTHS

- Ninety-nine percent of the students that used North Campus Library services were satisfied with those services.
- Almost without exception students feel safe on North Campus (98.6%).
- Students are overwhelmingly satisfied with the physical environment of the North Campus (97.8).
- Ninety-five percent of the students who used the TLC were satisfied with the services provided.
- Ninety four percent of all students at North Campus were satisfied with the instruction they received.
- Students are extremely satisfied with the comforts of the North Campus classrooms (93.9%).

OPPORTUNITIES FOR IMPROVEMENT

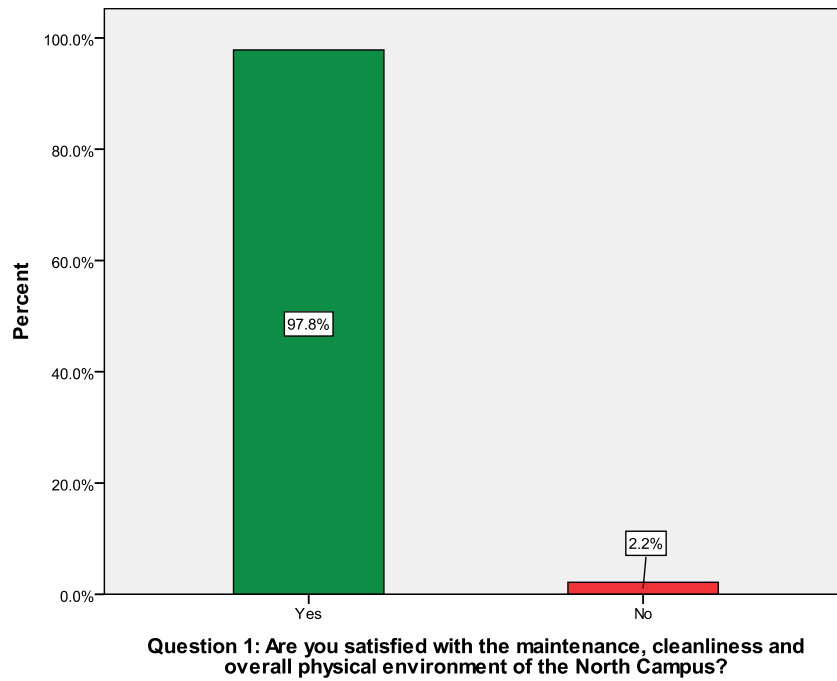
- A substantial percentage of students (24.7%) indicated that courses they needed for Fall and Spring were not available at the North Campus. Only one third of the student respondents have participated in student activities.
- Only 28.7% of the students surveyed said that they had used tutoring services offered by the Teaching-Learning Center.

- Only 28.7% of the students surveyed said that they had used tutoring services offered by the Teaching-Learning Center.
- While 83% of the students were satisfied with the advising staff in the Student Development office, this was the lowest rated of any items directly referencing satisfaction with services
- The percentage of students that were dissatisfied with their online course experiences (12.7%) was substantially higher than the percentage of students who were dissatisfied with instruction in general (5.9%).

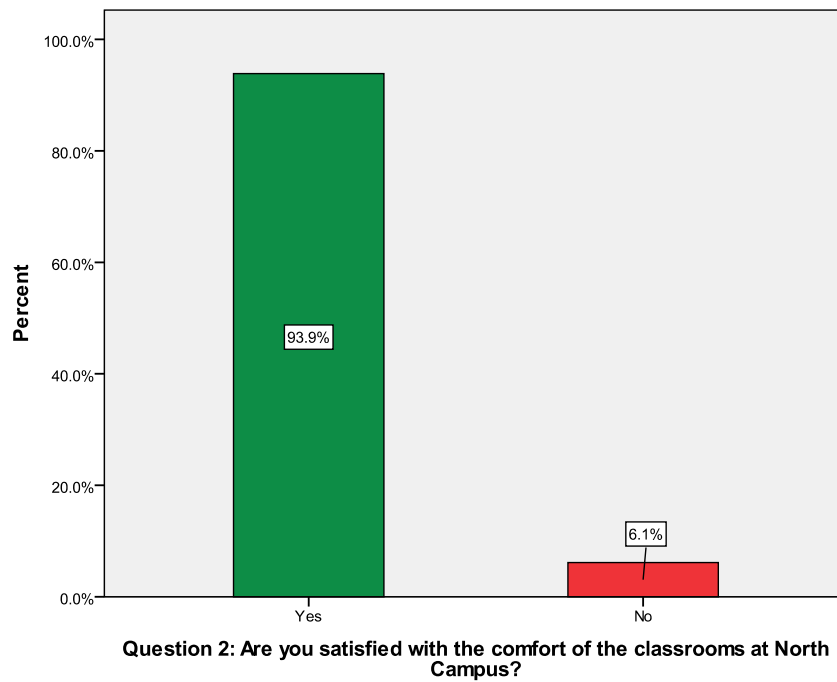
CONCLUSION

Overall, the students at North Campus are very well satisfied with their experience at North Campus. It is important to note that the particular strengths of North Campus include the library, the instruction received, and several aspects of the physical environment (the campus, safety and classroom comfort). There are several areas that may provide opportunity for improvement. Students in the online courses indicated less satisfaction with that experience than they did regarding instruction as a whole. Both the library and tutoring services seem to be underutilized but highly rated services that more students might benefit from.

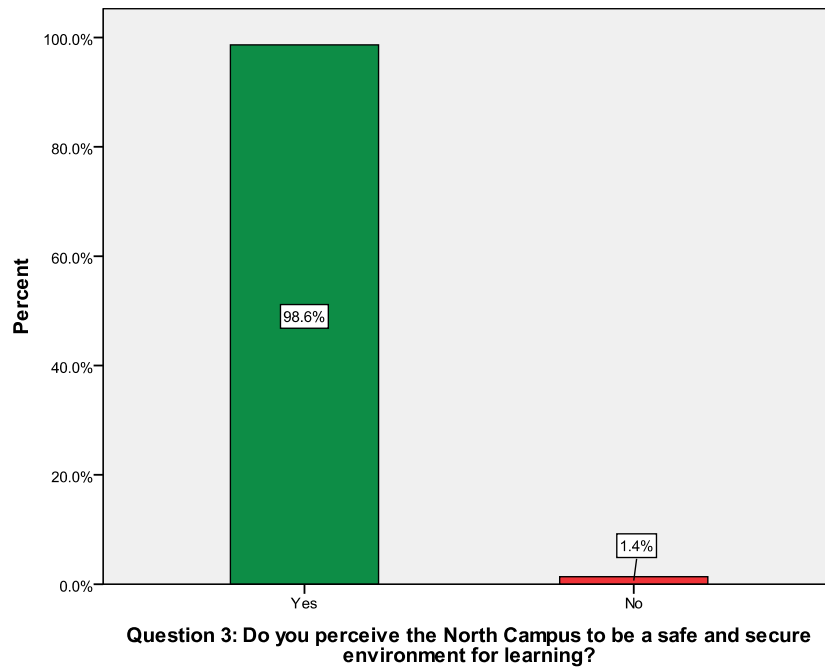
Specific Item Findings



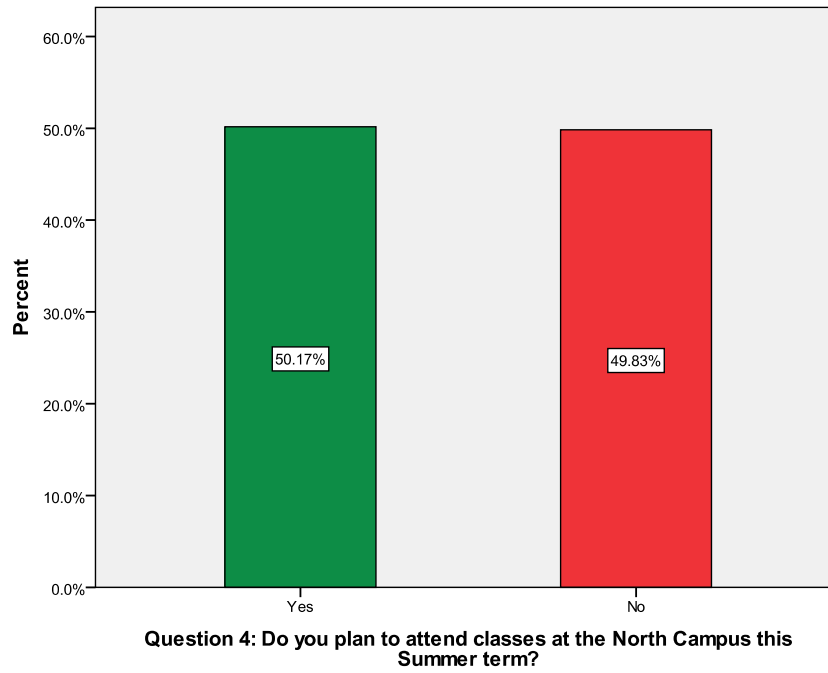
➤ Students are overwhelmingly satisfied with the physical environment of the North Campus.



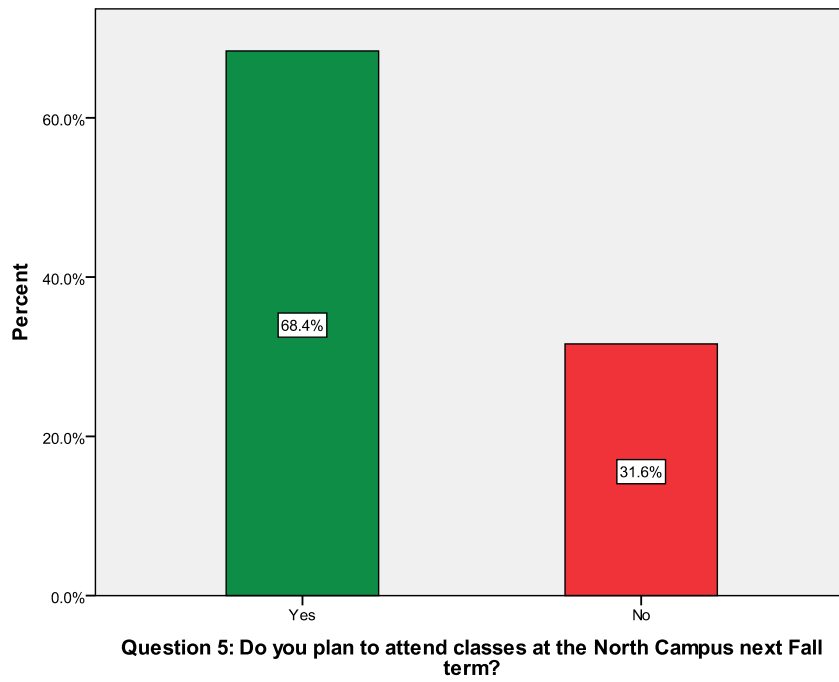
➤ Students are extremely satisfied with the comfort of the North Campus classrooms.



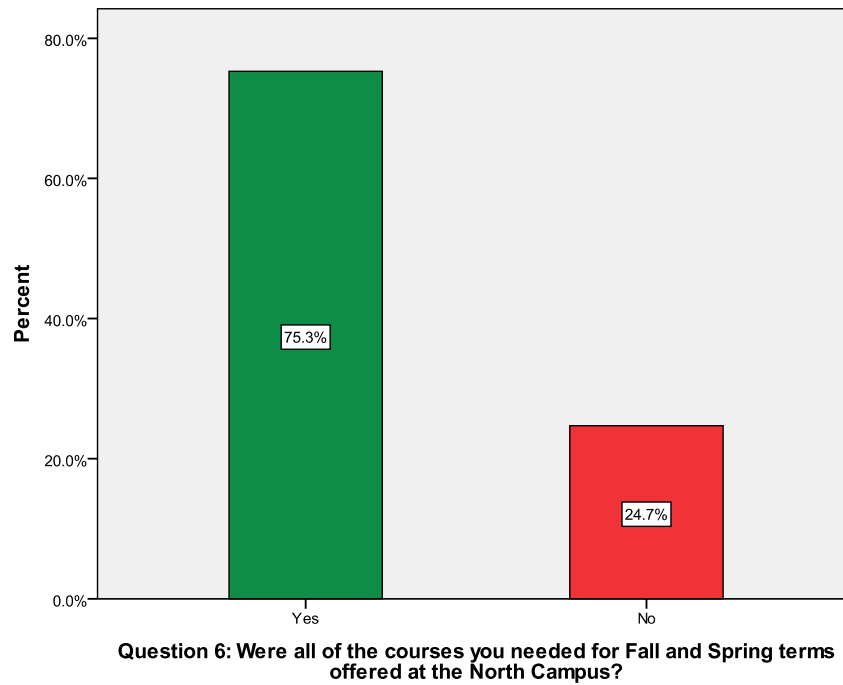
➤ Almost without exception students feel safe on North Campus.



➤ Roughly half of those responding said they did not plan classes at North Campus in the summer.



- Just over two thirds of those responding indicated that they would be returning for the Fall Term.



- Nearly one fourth of the respondents indicated that not all of the courses they needed were offered at the North Campus in the Spring and Fall Terms.

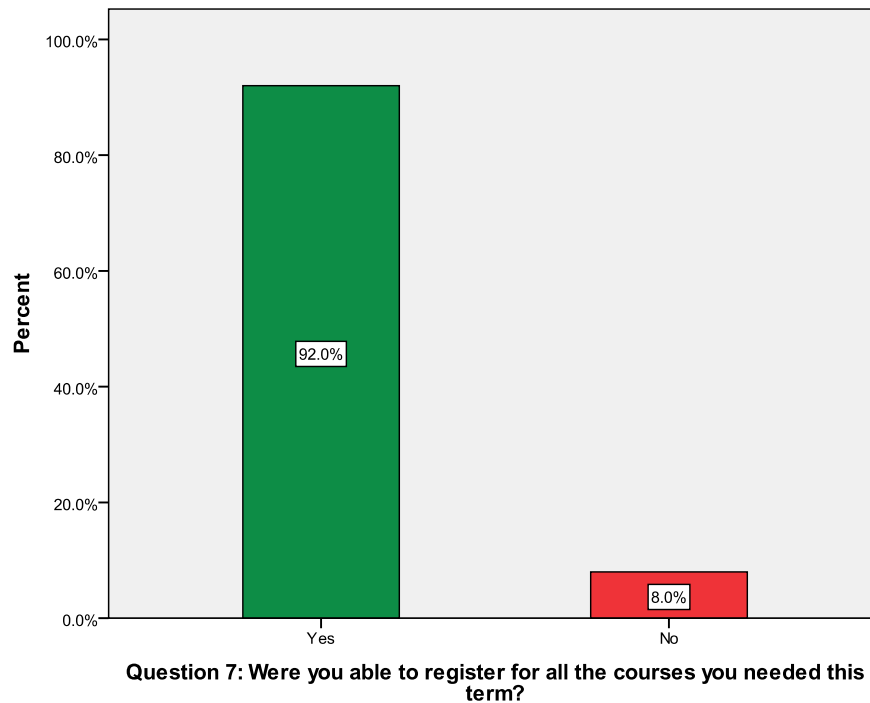
Category	If not, which courses did you want to take that were not offered:
Anthropology	1. Anthropology
Anthropology	2. Anthropology
Anthropology	3. Anthropology & Anatomy 2 were already full.
Anthropology	4. Anthropology Intro, Cultural Anthropology
Anthropology	5. Cultural Anthropology
Anthropology	6. The anthropology courses
Arts	7. Painting
Arts	8. Painting classes
Arts	9. Photography & Computer Graphics
Arts	10. Photography & Music Appreciation.
Arts	11. Photography & Web Page Design
Arts	12. Photography and Graphic Design
Arts	13. Photography, Web Page Design, Graphic Design
Arts	14. World Cinema
Arts	15. World Cinema
Arts	16. World Cinema
Arts	17. Photography
Arts	18. World Cinema
Arts	19. Principles of Marketing
Business	20. Advertising
Business	21. Business Communication
Business	22. Business Communication
Business	23. Business Communication
Business	24. Business Communications
Business	25. In the time slots convenient for me, Managerial Acct.
Business	26. Intro to E-Business, or day classes - most were at night
Business	27. Marketing
Business	28. MGF 1107 offered only at West Campus during the day - very inconvenient for working people.
Business	29. More business classes should be offered.
Business	30. Principles in Retailing & no Business Administration courses were offered online.
Computer	31. Anything computer related
Computer	32. CGS
Computer	33. IT classes
Computer	34. Micro Apps
Computer	35. Networking
Computer	36. Some computer classes that were offered in New Port Richey.
Computer	37. Web Page Design.
Construction	38. Building Construction
Corrections	39. All of the Corrections Officer Training courses
Counseling	40. Basic counseling
Counseling	41. Basic counseling

Counseling	42.	Basic counseling & all the other Human Services classes, except intro which I took.
Counseling	43.	Basic counseling skills
Criminal Justice	44.	Criminal justice courses
Criminal Justice	45.	Criminal Law
Criminal Justice	46.	Criminal Law
Criminal Justice	47.	Criminal - law courses
Criminal Justice	48.	Criminal classes
Criminal Justice	49.	Criminal classes - ex: Criminology Personal Finance.
Criminal Justice	50.	Criminal justice classes
Cyberlaw	51.	Cyberlaw
Cyberlaw	52.	Cyberlaw & all legal classes
Cyberlaw	53.	Cyberlaw, all legal classes
Cyberlaw	54.	Cyberlaw, Microsoft WP.
Drafting	55.	CAD classes
Drafting	56.	Computer aided drafting
Drafting	57.	Courses for the A.S. in Drafting
Drafting	58.	Drafting, Architectural Design, etc.
Drama	59.	I wish more drama had been offered
Economics	60.	Economics
Economics	61.	Economics
Economics	62.	Economics
Economics	63.	Economics but I was ok with going to Spring Hill Campus.
Economics	64.	Micro/Macro economics
Economics	65.	Micro/Macroeconomics
Economics	66.	Microeconomics
Economics	67.	Time differences clashed w/my schedule - micro/macro economics
Economics	68.	Macroeconomics, there a lot more but I don't have the titles with me
Education	69.	2 education pre-req. classes Intro to Teaching Teaching Diversity
Education	70.	Educational courses
Education	71.	One of the 3 education courses I need for teaching.
EMT	72.	EMT (took a seat in Dade City)
EMT	73.	EMT course
EMT	74.	EMT
EMT	75.	Paramedic
EMT	76.	Paramedic
EMT	77.	Peace, Poetry & Social Justice
English	78.	A literature class. Literature - English specialties are hard to come across.
Foreign Language	79.	German as a language
Foreign Language	80.	German I
Foreign Language	81.	German I was cancelled.

	Spanish I (West Campus)
Foreign Language	82. French
Foreign Language	83. Spanish I & II
Geology	84. Along with no evening Geology anywhere at PHCC.
History	85. World History
Human Services	86. At the North Campus they did not offer classes for the Human Services program. They offered Intro to Human Services but I took it already. It would save me more money for gas, wear & tear on my car if this program was offered at the NC.
Human Services	87. Human services
Human Services	88. Human Services courses
Human Services	89. None of the Human Services classes were offered.
Human Sexuality	90. Human sexuality
Human Sexuality	91. Human Sexuality
Human Sexuality	92. Human Sexuality
Human Sexuality	93. Human sexuality, walking.
Humanities	94. Humanities
Humanities	95. Intro to Humanities
Humanities	96. Intro to Shakespeare
Humanities	97. Not sure I believe it's into Humanities but I'm not sure.
Humanities	98. Photography
Humanities	99. There were a few Humanities classes that were only offered at West Campus.
Humanities	100. Applied Ethics on Tuesday or Thursday
Journalism	101. Journalism & Reporting.
Journalism	102. Journalism class offered
Journalism	103. Journalism courses - more creative writing courses
Language	104. Sign Language
Language	105. Sign Language
Language	106. Sign Language
Language	107. Sign language
Law	108. Paralegal
Law Enforcement	109. I wanted to take some law classes but most of them are offered in Dade City.
Law Enforcement	110. Law enforcement
Law	111. Legal studies
Law Enforcement	112. Only law but that is because the police academy is in Dade City but it is perfectly understandable & I am ok with that
Law Enforcement	113. Police courses were only available at East Campus. That campus is too far.
Math	114. All were offered except Intermediate Algebra over summer term B.
Math	115. Applied Calculus
Math	116. Applied Calculus - not offered at NC this past fall.
Math	117. College Geometry - other 3 credit math courses available in the late afternoon/evening
Math	118. Different equations

Math	119. Intermediate Algebra was not.
Math	120. Math & Liberal Arts II
Math	121. Math classes and some nursing classes
Math	122. Math wasn't available during summer that fit my schedule.
Math	123. Second level math other than 001 Algebra
Math	124. Calc
Math	125. Algebra II during summer, I needed a morning class but none were offered.
Math	126. Elementary Algebra
Math	127. I am a West Campus student & had to drive all the way to NC; statistics the last class I need. Was only available
Medical	128. Respiratory therapist
Medical Coder	129. Medical coder - need to find instructor
Medical Coder	130. Medical coding I & II/MOP's medical office procedure/too many TBA courses
Medical Coder	131. Medical office p-rec
Miscellaneous	132. Career essential - day class more choices for technical classes MOPS - day class
Miscellaneous	133. Can't remember but Business is my major.
Miscellaneous	134. Can't remember exactly
Miscellaneous	135. Classes were available, but times were not preferred.
Miscellaneous	136. Don't exactly remember, but I am taking Business Admin courses.
Miscellaneous	137. Graduating
Miscellaneous	138. Graduation
Miscellaneous	139. I feel there was not enough time variation offered.
Miscellaneous	140. Many courses were only offered either at night or once a week which isn't optimal for everyone.
Miscellaneous	141. I can't remember.
Miscellaneous	142. I do need some transfer classes that I haven't found but will ask an advisor.
Miscellaneous	143. I do not recall at this time but I do remember that was the reason for not taking specific classes.
Miscellaneous	144. I do not remember
Miscellaneous	145. I was scheduled to take a class, but two days after registration had finished, they screwed me out of it which then led me to taking a bottom-of-the-barrel class that I had to drop.
Miscellaneous	146. I will be graduating so I will no longer attend.
Miscellaneous	147. In the beginning of the term I was interested in being an ultrasound technician.
Miscellaneous	148. Just not the teacher I wanted.
Miscellaneous	149. Many
Miscellaneous	150. More courses to fit into my schedule
Miscellaneous	151. More than a few, specific field oriented classes.
Miscellaneous	152. More variety during the summer.
Miscellaneous	153. My "home" campus is the East Campus in Dade City.

Miscellaneous	154. They were offered but very limited and created difficulty scheduling.
Miscellaneous	155. Will transfer next fall.
Miscellaneous Computer Science	156. CET 1600
Science	157. Geology
Science	158. I wanted to take General Bio I but the course was only offered at the West Campus in Port Richey.
Science	159. Intro to Biology Human Anatomy, Physiology
Science	160. Intro to Biology; not offered the day time when I was available.
Science	161. Microbiology & lab not offered at NC over summer.
Science	162. Microbiology @ North Campus (summer)
Science	163. More selections for Microbiology
Science	164. Organic Chemistry
Science	165. Physics & lab
Science	166. Science of health & nutrition
Science	167. Study of plants
Science	168. Needed to take Anatomy II & Microbiology - both w/labs - I needed to schedule micro at the West Campus
Social Science	169. Intro to Sociology Life-Principles (Span)
Social Science	170. Not enough Psychology classes
Social Science	171. Psychology
Social Science	172. Psychology classes and Human Service classes all needed badly at this campus.
Social Science	173. Psychology courses in the evening.
Social Science	174. Sociology of Religion
Specialty	175. American Sign Language
Statistics	176. Statistics
Student Life Skills	177. College Success skills (SH)
Student Life Skills	178. Individual Discovery
Student Life Skills	179. Full: Individual Discovery
Writing	180. Creative Writing
Writing	181. English Comp II
Writing	182. ENC 1102 was not offered.



- The vast majority of respondents were able to register for the classes they needed in the Spring Term.

Category

Administrative

Administrative

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Availability

Cancelled

Computer

Question 7: If not, why not:

Needed to wait until after term is over to wait for my grade instead of using a signed authorized form to open the class.

Student office lost my information

Not all courses were available for summer term.

Not available

Not available at the times I needed

Not available at times that were good for me.

No English online.

Not enough Human Services classes @ NC.

Online Humanities fills up

Sat. was not offered at a time that fit in my schedule.

Some were already filled.

Teachers were full.

The education classes weren't offered at North Campus

They are not offered here.

They were full.

They were not offered.

They weren't available.

Too full.

Unavailable

Wrong times of day

Applied Ethics class was cancelled - no other class fit my schedule

Couldn't put it in WISE

Category	Question 7: If not, why not:
DE	Because I'm dual enrolled.
DE	DE students receive last pick of available classes.
DE	Dual enrollment wait list
Financial Aid	FAFSA took too long to go through. I had to drop my classes.
Financial Aid	Financial aid did not cover all my classes.
Financial Aid	My papers for financial aid took too long to go through.
Full	All were full, time schedule, availability, etc.
Full	Class was full
Full	Classes fill too fast & need to have more time slots available.
Full	Classes filled up too fast not enough different class times were offered to fit my schedule.
Full	Classes were full on day 2
Full	Classes were full or not offered.
Full	Classes were too full
Full	Didn't request on time.
Full	Filled too quickly
Full	Full
Full	Full
Full	Got here late.
Full	I registered too late.
Full	Late registration
Full	Math, I was too late.
Full	Needing required computer class that is always full
Restriction	Restriction, needing advisor to lift it.
Schedule	Availability of classes. Important classes only offered at night. I am a mom.
Schedule	Didn't offer classes this term
Schedule	Human Services classes are not offered in evening.
Schedule	I needed Applied Calculus but it was only offered during the day & I work full-time
Schedule	It was not offered.
Schedule	Most classes were offered at the same times on the same nights, so I could only choose two.
Timing	Not my time to register yet.
Timing	Registered a little late so classes were full.
Timing	Registered too late - classes were full
Timing	Signed up late
Timing	They were full already but then again I waited until the last minute to register.
Timing	Too late
Timing	Too late to.
Transferring	Transferring
Transferring	Transferring.
Miscellaneous	Graduated
Miscellaneous	I am now forced to drive long distance because you all forgot to ensure classes at North Campus.

Category	Question 8: What new course or program would you like to see offered at the North Campus?
Arts	More theatre or film. I and other people would love to see some form of a communication degree offered.
Arts	Movie Appreciation
Arts	Music
Arts	Music & vocal classes
Arts	Music appreciation.
Arts	Music classes such as the study of Music.
Arts	Music courses
Arts	Music courses like chorus - anything to do with singing.
Arts	Music Theory
Arts	Music Theory
Arts	Musical courses & photography courses
Arts	Musical programs
Arts	Photography
Arts	Photography
Arts	Photography
Arts	Photography
Arts	Photography
Arts	Photography
Arts	Photography
Arts	Photography - Video Media
Arts	Photography & more interesting electives
Arts	Photography
Arts	Photography,
Arts	Music
Arts	Something to do with music/vocal class.
Arts	Student musical performance night
Arts	Theater
Athletics	Basketball team.
Athletics	Basketball team.
Athletics	Athletics...etc.
Athletics	Golf team
Athletics	Intro to Surfing.
Athletics	New courses offered, either for physical education, or personal training classes.
Athletics	PADI Diving classes
Athletics	PADI Diving classes
Athletics	Sports Education
Athletics	Walking.
Automotive	Anything automotive
Automotive	Auto Shop
Automotive	Auto Shop
Automotive	Automotive Design or Drafting

Category	Question 8: What new course or program would you like to see offered at the North Campus?
Black Studies	Black History
Business	Accounting & Quick Books Certification
Business	All business classes
Business	All Business classes
Business	Business Administration classes for the Bachelor Degree program through USF.
Business	More business classes or classes for sports agent
Business	Principles of Marketing
Business	Accounting programs
Business	Stock Market & analysis
Child	Early Childhood development
College Skills	A transition course from high school to college (no texting, do not answer posts in text form, be respectful of other students, etc.)
Computer	Computer Science A computer science program that focuses on web design and networking.
Computer	Anything dealing with Cisco certification.
Computer	Comp. classes
Computer	Computer classes
Computer	Computer classes
Computer	Computer classes
Computer	Computer classes
Computer	Computer networking
Computer	Networking & more computer courses
Computer	Web Page Design
Computer	Web Design
Computer	Web Design
Computer	Web Design
Computer	Web Design as an elective
Criminal Justice	Forensics
Criminal Justice	I would like to see criminal justice.
Criminal Justice	Law enforcement classes
Criminal Justice	Law enforcement classes
Criminal Justice	More criminology classes
Criminal Justice	More Criminology classes
Criminal Justice	Something with forensic.
Daycare	Daycare program
Dental	Dental
Dental	Dental Hygiene program.
Dental	I think the nursing program should have more classes or allow more people to join.
Dental	Regular Dentistry program
Dietetics	Registered dietician
Drafting	Auto CAD
Drafting	Drafting & Design Technology

Category	Question 8: What new course or program would you like to see offered at the North Campus?
Education	Education 6-12
Education	Educational program (4 yr) through USF.
Education	I would like more teaching offered.
Education	More education classes
Education	More education classes
Education	Some that are for future educators from the West Campus.
Education	More classes for students preparing to teach
Education	USF Education classes
Electives	More electives
Electives	More interesting electives.
EMT	EMT
EMT	EMT, paramedic, law enforcement
EMT	Paramedic
EMT	Paramedic
Engineering	Associate in Science of Electrical engineering technology or a specific engineering/physics preparatory program for transfer.
Engineering	Engineering stuff.
English	Creative Writing
English	Literature
English	Intro to poetry - Shakespeare
English	Journalism
English	Journalism
English	Journalism courses
English	More literature classes
English	More writing oriented classes
English	Poetry/creative writing/ etc.
Fashion Design	I would like to see a classroom for fashion design at the North Campus.
Fire	Fire fighting
Funeral Science	Funeral Director
Green	Environmental policy
Health	Nutrition overview.
History	World History
History	History of Florida and other history classes.
History	More history courses
Hospitality	Bar tending classes & culinary classes please.
Hospitality	Hospitality courses
Human Services	Human Service.
Human Services	Human Services courses
Human Services	More Human Service classes
Human Services	More Human Services classes
Human Services	More Human Services courses
Human Services	All of the Human Services classes.
Humanities	Intro to Humanities

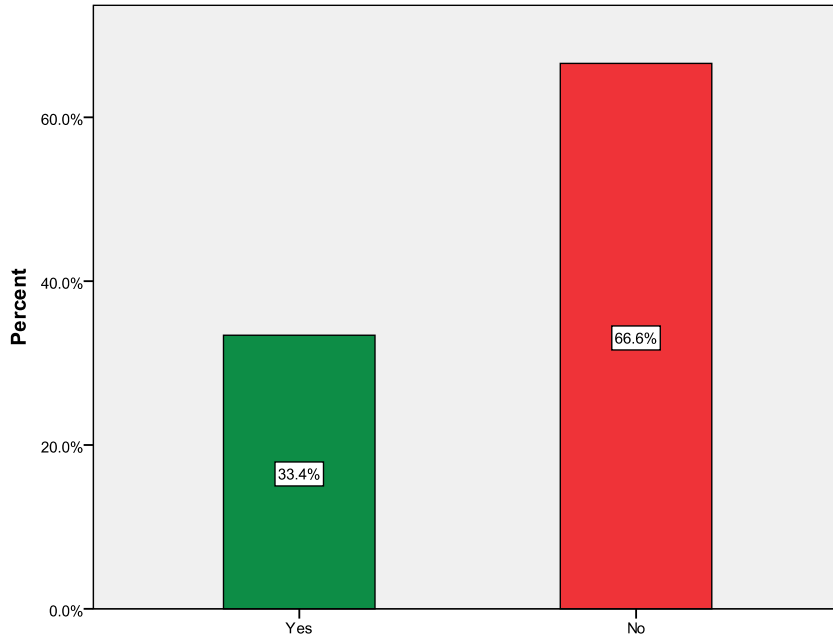
Category	Question 8: What new course or program would you like to see offered at the North Campus?
Humanities	Philosophy - Lectures.
Landscaping	Landscaping courses
Language	French
Language	German
Language	German
Language	Italian
Language	Japanese, Music (actual band class if possible)
Language	Language - Japanese & sign language
Language	Language classes, other than Spanish.
Language	Latin-foreign language
Language	More foreign languages
Language	More language courses
Language	More languages
Language	Russian language
Language	Russian language courses
Language	Sign Language
Language	Sign Language
Language	Sign Language
Language	Sign Language
Language	Sign language
Language	Sign language
Language	Sign Language
Language	Sign Language - Elem Ed classes at North & Spring Hill Campuses instead of West only.
Language	Sign Language as an elective.
Language	Sign language, acting, photography
Language	Spanish
Language	Spanish 1 & 2 in the summer
Law	Law courses like those offered in the West Campus.
Law	Legal studies
Liberal arts	Liberal arts 2 at a different time.
Massage Therapy	Massage Therapy
Massage Therapy	Massage therapy
Math	Higher math.
Math	More math classes
Math	More math classes
Math	Math
Math	Online math
Math	USF secondary math education courses
Medical	Radiology & Pharmacology
Medical	Anesthesiology
Medical	CNA training & certification.
Medical	HCP 0731 & 0741 CPR & AIDS.

Category**Question 8: What new course or program would you like to see offered at the North Campus?**

Medical	I plan to go for Radiology so those classes would be great.
Medical	Medical
Medical	Medical coder with good instructor
Medical	Medical office procedures - not sure if it was offered here or not.
Medical	Medical terminology
Medical	Medical Terminology
Medical	More courses to complete sonography
Medical	More medical classes
Medical	More medical classes, just not CNA, radiography, nursing, and phlebotomy.
Medical	More medical courses
Medical	Pharmacy
Medical	Pharmacy Technician
Medical	Respiratory care or respiratory therapy
Medical	Respiratory Therapy
Medical	Respiratory therapy
Medical	Respiratory Therapy - Physical Therapy Technician
Medical	Respiratory therapy and Radiology courses.
Medical	Something for future pharmacists.
Medical	Surgical technologist
Medical	Ultra sonography program
Medical	Ultrasound
Medical	Ultrasound - MRI
Medical	Ultrasound program
Medical	Ultrasound program
Medical	Whatever is needed for BSNR.
Medical	I think x-ray should have more classes or allow more people to join.
Nursing	I think the nursing program should have more classes or allow more people to join.
Nursing	I would like the RN program offered at NC.
Nursing	I would like to see the nursing program expand and have more spots open for those obtaining a nursing degree.
Nursing	Medical Nursing program
Nursing	More nursing classes
Nursing	More nursing opportunities.
Nursing	More Nursing programs and more career programs.
Nursing	More Nursing programs.
Nursing	Nursing
Nursing	Nursing
Nursing	Nursing
Nursing	Nursing generic track
Nursing	Nursing program
Nursing	Nursing program - make more seats available.
Nursing	Nursing RN

Category	Question 8: What new course or program would you like to see offered at the North Campus?
Nursing	Nursing RN Program
Nursing	Pediatric nursing
Nursing	RN
Nursing	RN
Nursing	RN program
Nursing	RN program
Nursing	RN program - generic track
Nursing	Satellite course for bachelor in Science of Nursing.
Nursing	The RN programs. I was told they only offer those classes at the New Port Richey Campus.
Miscellaneous	I don't know.
Miscellaneous	I'd like courses that are offered to actually have them follow through.
Miscellaneous	More club activities
Miscellaneous	More computer based classes.
Miscellaneous	More internet classes and a wider selection of classes that are offered at WC.
Miscellaneous	More of transfer classes for USF.
Miscellaneous	More online classes
Miscellaneous	More online courses
Miscellaneous	More online courses available.
Miscellaneous	More online options
Miscellaneous	More programs designed for easier transfer to a university.
Miscellaneous	Plan on going to Spring Hill Campus
Miscellaneous	PTA
Miscellaneous	Simply more days - times for the given courses.
Miscellaneous	The same that is offered - just more times.
Miscellaneous	There isn't a course I can think of.
Miscellaneous	Would like to see classes offered at more days and times
Miscellaneous	Would like to see more Master Programs offered.
More	A lot more
More	More classes.
Occupational Therapy	Occupational Therapy Assistant
Physical therapy	Physical therapist assistant
Physical therapy	Physical therapy assistant
Physical therapy	Physical Therapy Assistant
Physical therapy	Physical Therapy if you don't have it.
Police	Police courses
Religious	Bible
ROTC	An ROTC program
Science	Botany
Science	Botany & other natural science programs.
Science	Botany
Science	Crypto-zoology

Category	Question 8: What new course or program would you like to see offered at the North Campus?
Science	Intro Horticulture.
Science	Intro to Meteorology
Science	Microbiology w/a different instructor
Science	More chemistry courses
Science	More natural sciences - botany
Science	More night classes in summer sessions - Chemistry & math
Science	More science classes
Science	More sciences
Science	Organic Chem II
Science	Organic Chemistry I & II
Science	Marine Biology
Science	Physiology
Self Improvement	Personal Finance
Sign Language	American Sign Language
Sign Language	American Sign Language
Sign Language	American sign language.
Social Science	Human sexuality
Social Science	Adult Psychology
Social Science	Human Sexuality
Social Science	Microeconomics
Social Science	More Psychology
Social Science	More Psychology courses
Social Science	More psychology courses
Social Science	Peace & Social classes, Spiritual
Social Science	Psychology
Social Science	Psychological science - a prerequisite at USF.
Technical	More technical programs
Technical	I would like to see more technical programs.
Veterinary Medicine	Equine sciences
Veterinary Medicine	Veterinary
Veterinary Medicine	Veterinary Assistant programs
Veterinary Medicine	Vet-tech, 4 year degree
Veterinary Medicine	Something to do with veterinary tech.
Welding	Undersea Welding
Welding	Welding
Welding	Welding
Welding	Welding
Welding	Welding, Fire Rescue, EMT.



Question 9: Are you currently taking classes on more than one campus?

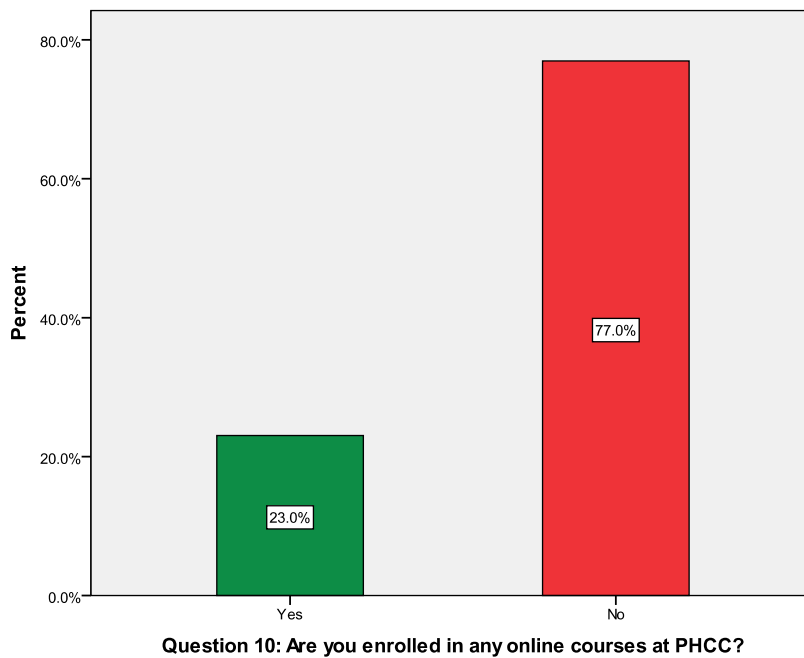
- One third of all North Campus students that responded to the survey are taking classes at least one other campus.

Question 9: If yes, which campus:

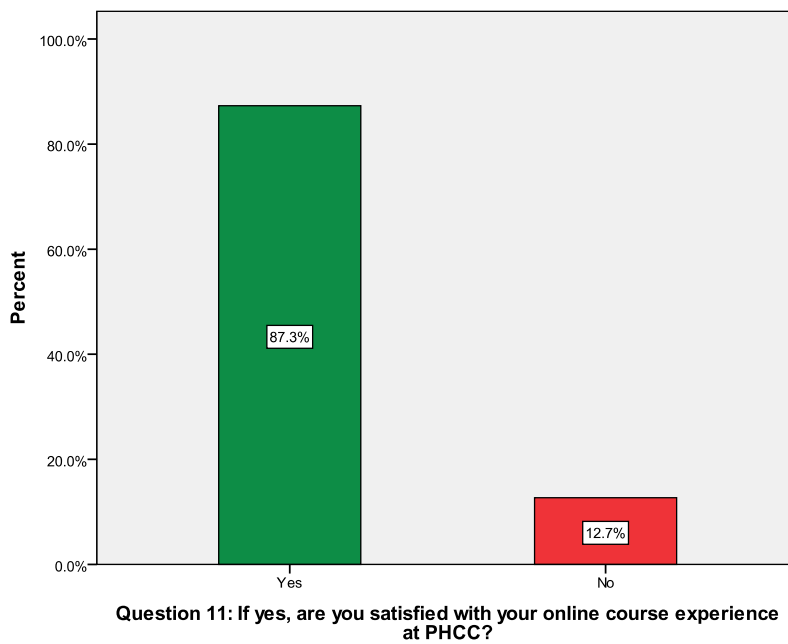
	East	Spring Hill	West	All PHCC	Others	Total
East	51	2	4	(2)	St. Pete College	60
Spring Hill	2	138	10	(2)		152
West	4	10	55	(2)		71
All				2		2
Others					USF	
					USF, HCC	
					TCC	
					South Campus	
					Online + 1*	
					Internet	
					CFCC	

Table 1. Additional campuses attended by North Campus students. The individual responses to this item were tabulated and recorded in this table. The shaded cells indicate the number of students who attended just one campus or all three campuses. The unshaded cells provide the number of students who attended the two campuses represented by the row and column combination. The total column gives the total number of North Campus students who attended the additional campus in the corresponding row.

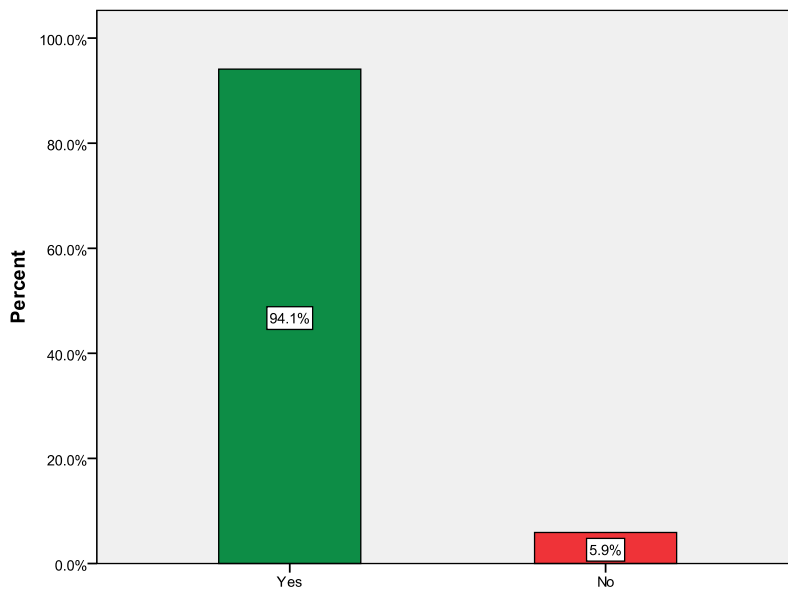
- More than 25% of all North Campus students took attended class at one or more of the other PHCC campuses.



- Almost a quarter of PHCC students were enrolled in an online course at the time of the survey.

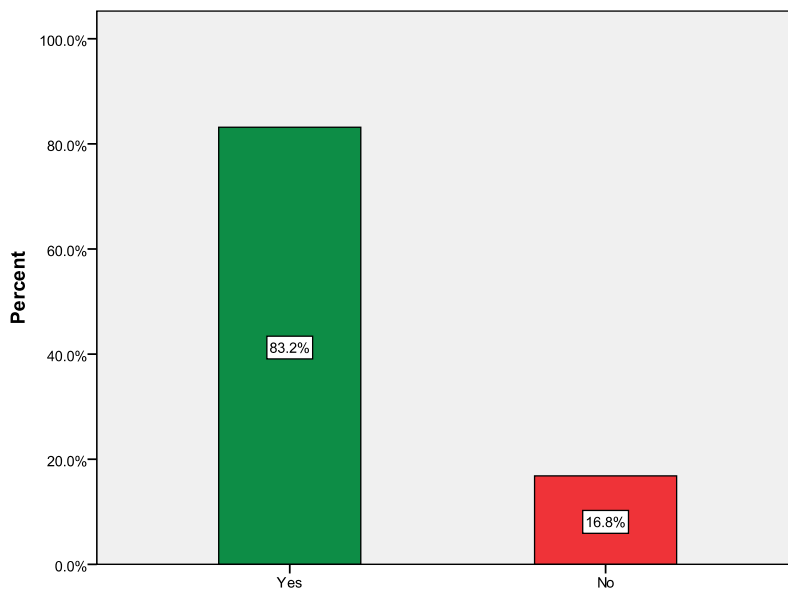


- The percentage of students that were unsatisfied with their online courses (12.7%) was substantially higher than the percentage of students who were dissatisfied with instruction in general (5.9%).



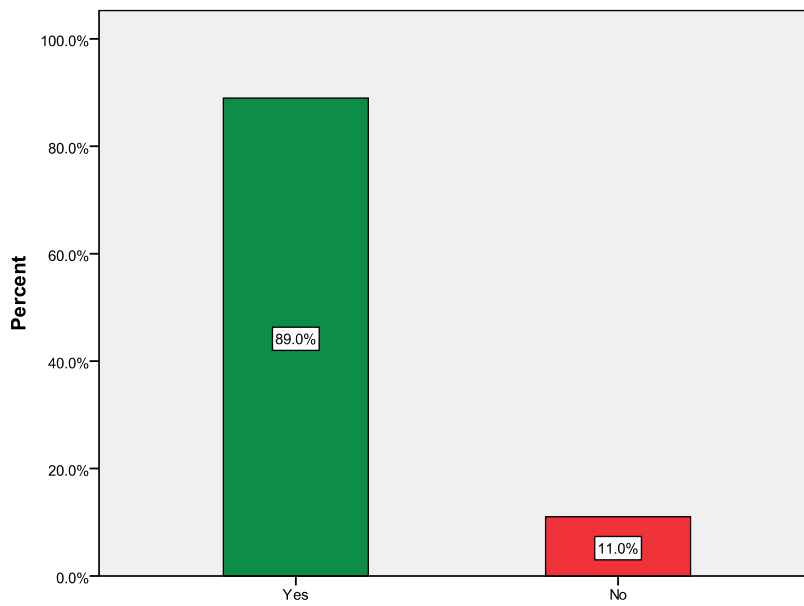
Question 12: Are you satisfied with the instruction you received from the faculty on the North Campus?

➤ Instruction at North Campus received a 94% approval rating on the survey.



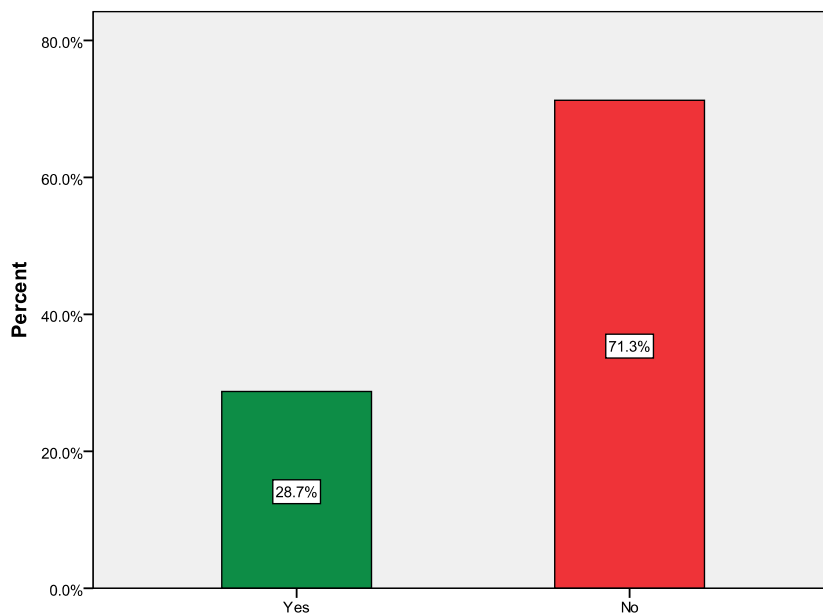
Question 13: Are you satisfied with the service you received from the advising staff in the Student Development office?

➤ Only 83% of the students were satisfied with the advising staff in the Student Development office.



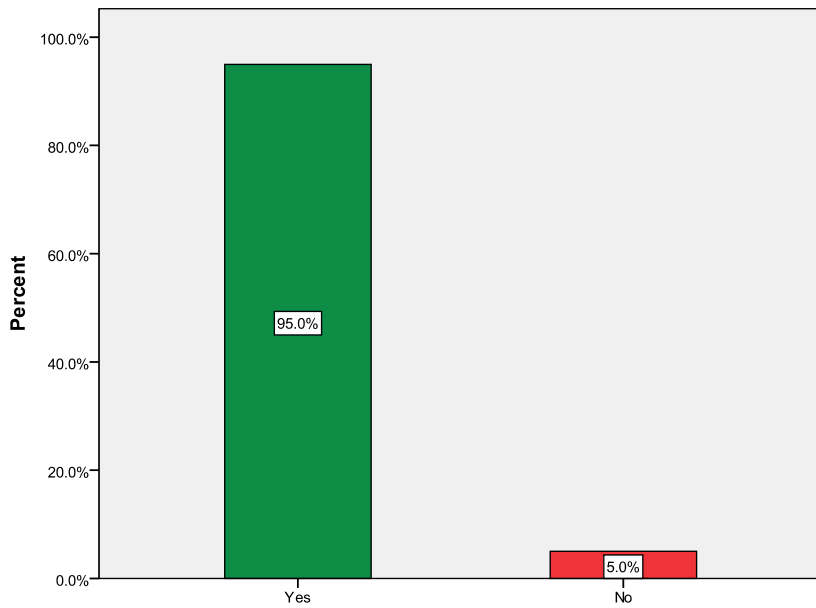
Question 14: Are you satisfied with the service you received from the front desk staff in the Student Development office?

- Eighty-nine percent of the students surveyed were satisfied with the staff in the Student Development office.



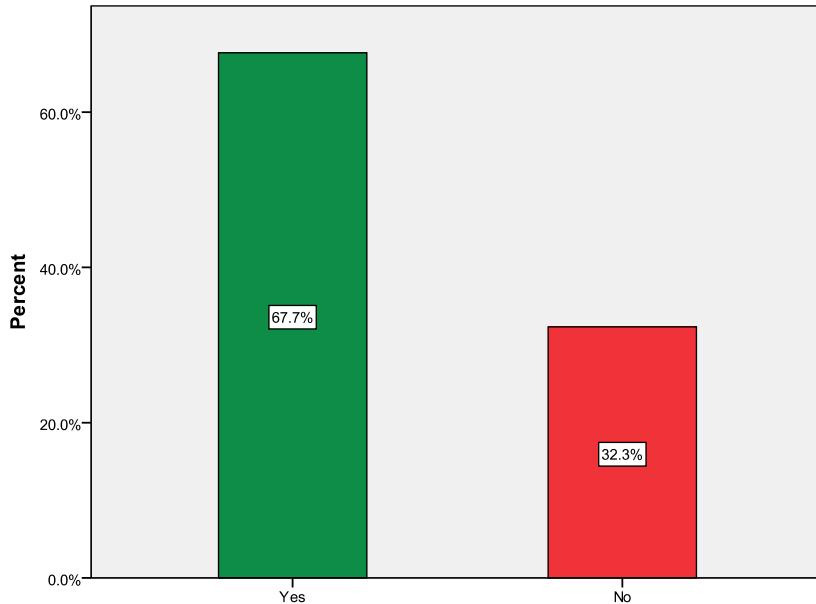
Question 15: Have you participated in any tutoring services offered by the Teaching-Learning Center?

- Only 28.7% of the students surveyed said that they had used tutoring services offered by the Teaching-Learning Center.



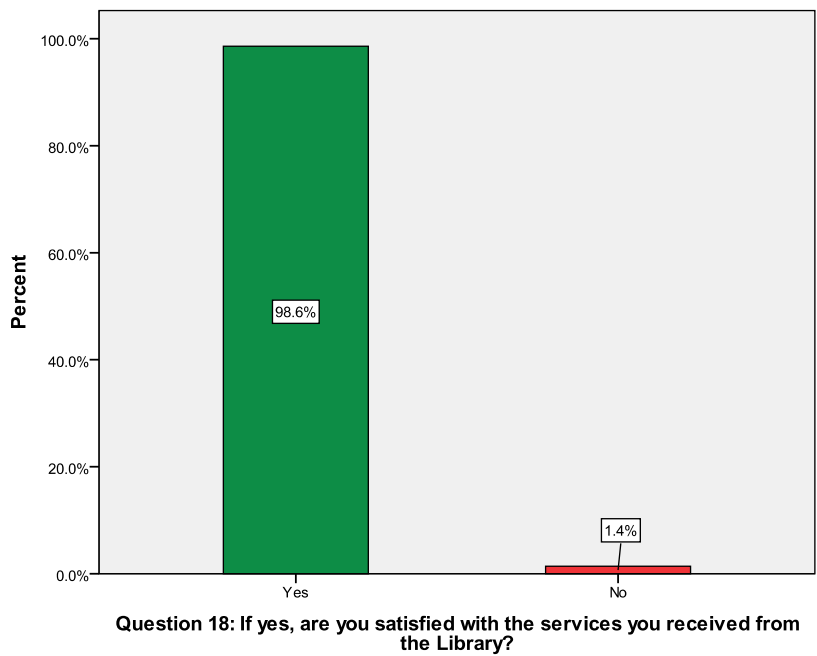
Question 16: If yes, are you satisfied with the services you received from the Teaching-Learning Center?

- Ninety-five percent of the students who used the TLC were satisfied with the services provided.

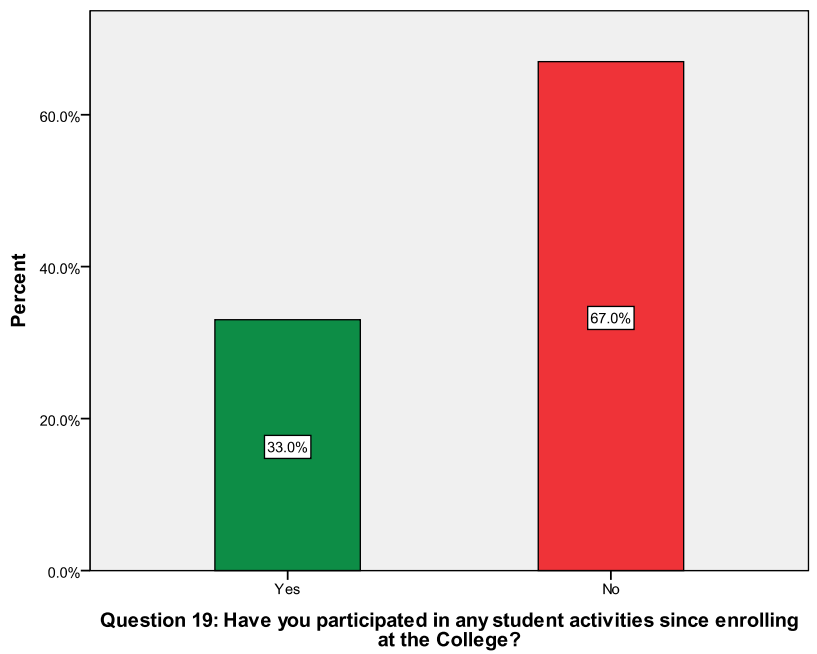


Question 17: Have you utilized any services offered by the North Campus Library?

- Two thirds of the survey respondents utilized North Campus Library services.



- Ninety-nine percent of the students that used North Campus Library services were satisfied with those services.



- Only one third of the student respondents have participated in student activities.